

Bartender

A Bartender is responsible for serving delicious and refreshing beverages, engaging with customers, and ensuring that every guest has a memorable experience. Creativity and excellent customer service skills help to establish our reputation as a go-to destination for exceptional drinks.

Typical responsibilities:

- Provide exceptional customer service by warmly welcoming guests, engaging in friendly and professional conversation, and understanding their preferences. Offer recommendations and suggestions based on their tastes, ensuring a personalized and enjoyable experience.
- Efficiently and accurately take drink orders, prepare them promptly, and serve beverages with attention to detail and presentation. Ensure all orders are prepared in compliance with company standards and specific customer requests.
- Maintain a clean and organized bar area, ensuring all glassware, utensils, and bar tools are sanitized and readily available. Adhere to safety and hygiene protocols, including proper handling and storage of ingredients.
- Certification in safe alcohol service training.
- Work closely with other team members, including servers, kitchen staff, and management, to ensure smooth operations and seamless customer experience. Provide support during busy periods and assist in other areas of the establishment when needed.
- Process customer payments accurately, handle cash responsibly, and maintain a secure cash register. Keep records of sales, tips, and inventory to support effective management and financial transparency.

Useful qualifications:

- Proven experience as a Bartender, demonstrating proficiency in a wide variety of cocktails and beverages.
- Excellent verbal communication skills to interact with customers, take orders, and collaborate effectively with team members.
- Ability to work in a fast-paced environment while maintaining attention to detail, prioritizing tasks, and delivering excellent service under pressure.

- Willingness to work evenings, weekends, and holidays as required in the hospitality industry.
- Certification: Possession of relevant certifications, such as ServSafe Alcohol, TIPS (Training for Intervention Procedures) or equivalent, is a plus.